

AMBA & HUGGIES® Nappy Offer

Frequently Asked Questions

Here are answers to some common questions about the AMBA & HUGGIES® offer. To get an update on any questions or to read others that have been asked please go to www.amba.org.au/discounts/huggies.html



Q How did this offer occur?

A The Australian Multiple Birth Association (AMBA) and local clubs are 100% volunteer run and this deal came about as one amazing volunteer took on the task of talking with HUGGIES® about extending their already fantastic support of AMBA, to help member families.

Q What do I get with this offer?

A In addition to being able to access member benefits from your local AMBA club, each new member family will be entitled to one complimentary convenience case of either Newborn or Infant sized HUGGIES® nappies. All you need to do is complete the Redemption Form and send it to your local club for confirmation of your membership.

Q What is the value of the box of nappies?

A AMBA Club membership fees vary depending on the club. The recommended retail price of the convenience case is \$40.

Q What can I do if there are no AMBA Clubs in my area?

A Unfortunately there aren't AMBA clubs everywhere, but you can connect with the one that's closest to you to benefit from this offer and other great member benefits from that club.

Q How often are orders sent to HUGGIES®? How long will it take my box of nappies to arrive?

A Orders are sent periodically to HUGGIES® so please allow 6 weeks for your delivery to arrive.

Q Can I redeem the offer more than once if I join more than one club?

A No. The offer is only available the first time you join an AMBA club as a new member.

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Frequently Asked Questions continued

Q Who do I contact if I haven't received my nappies?

A Contact your local club as they must approve your order. They will then contact the HUGGIES® Liaison Officer on your behalf.

Q Why deliver and not give a redeemable voucher?

Q HUGGIES® recognises that not everyone lives near a store that would accept redeemable vouchers so they are thrilled to be able to deliver them to your door at no cost.

Q Is a PO Box or Parcel Locker okay?

A No, your delivery can only be made to a street address. You may nominate a home or work address to have your nappies delivered to.

Q The HUGGIES® convenience case won't fit in my letter box, can I give instructions for them to leave it at my door?

A Yes, you can give instructions to leave the parcel at your door.

Q What happens to the information collected on the form?

A The information collected is used for the purpose of the AMBA nappy offer only. Neither AMBA nor Kimberly-Clark will use your details for any other purpose.

Q I'm expecting at the moment but wasn't going to join my club until after my babies arrived. How will I know which size to order?

A Now is the time when expectant parents are most in need of the support that an organisation like AMBA can provide but we understand it is also a time when it is all too easy to put off joining a local club until things settle down in the home. Making the decision to join your local club earlier means you can reap the benefits of that membership and also plan ahead so that you know you have a box of nappies available when your babies arrive.

Q Do I get more than one box if I'm expecting triplets, quadruplets, quintuplets or more?

A This offer is for one box per family. We recognise the costs that having three or more babies at once brings. We have additional support already in place. Learn more on the AMBA website: www.amba.org.au/higher-order-multiples.html

